GOOD MORNING & WELCOME

Grab something to drink - we will begin shortly!

Think IT®
Professional Development Services From York Solutions

Think IT PMO Group

Mission: "To foster professional growth and development through the power of networking and collaboration."

- Think IT is a service of YORK SOLUTIONS *Trusted IT Advisors*
- Think IT Association was founded in 2009. Each group meets regularly in an informal, roundtable format with a different member from the group facilitating each session.
- The **Project Management Office group** is designed exclusively for IT project managers, program managers, portfolio managers and business analysts.
- **Additional Think IT Programs:**
  - Link to Leadership – Registration has opened for our spring session!
    - 6 month leadership development course that is designed and led by IT executives from across the metro
    - Benefits Genesys Works-Twin Cities alumni through the Think IT Young Professionals Scholarship fund
- While there is no cost to be a member of Think IT, it is not FREE and we do ask that members invest their time and experience and be open to facilitating

Think IT
Professional Development Services From York Solutions

B2E Update

A big thank you to the following companies who have hired our B2E students!

- We will be graduating our 8th Barriers to Entry cohort next Thursday!
- All students from this cohort have already been placed at clients
- As of 2018 we have a 90% program graduate placement rate
- For more information, contact: Silvia Hinton at *shinton@yorksolutions.net*

Think IT
Professional Development Services From York Solutions

Upcoming Meetings

- Friday, September 28th – Quarterly Event
  - Topic: So You Think You Know What's Important to The Executive Suite?
  - Facilitators: Executive Panel

Save the Date!

- Friday, November 9th – PMO Meeting
  - Location: Medica
  - Facilitators: Jodi Curtis & Alicia Ayala

Think IT
Professional Development Services From York Solutions

Leadership Communication

SCOTT SIEBERT – DIRECTOR, BUSINESS SYSTEMS DELIVERY, XCEL ENERGY
JASON BROWN – DIRECTOR, BUSINESS SYSTEMS NETWORKING, XCEL ENERGY

Think IT
Professional Development Services From York Solutions

Think IT
Professional Development Services From York Solutions

Video

Every Meeting Ever…

https://www.youtube.com/watch?v=K7agjXFFQJU

Common Leadership Communication Challenges

7 Barriers to Great Communications [1]

Context – the messaging technology challenge

[1] https://www.impactfactory.com/library/communication-skills/seven-barriers-great-communications

Think IT
Professional Development Services From York Solutions

Think IT
Professional Development Services From York Solutions

Common Communication Challenges

7 Barriers to Great Communications [1]

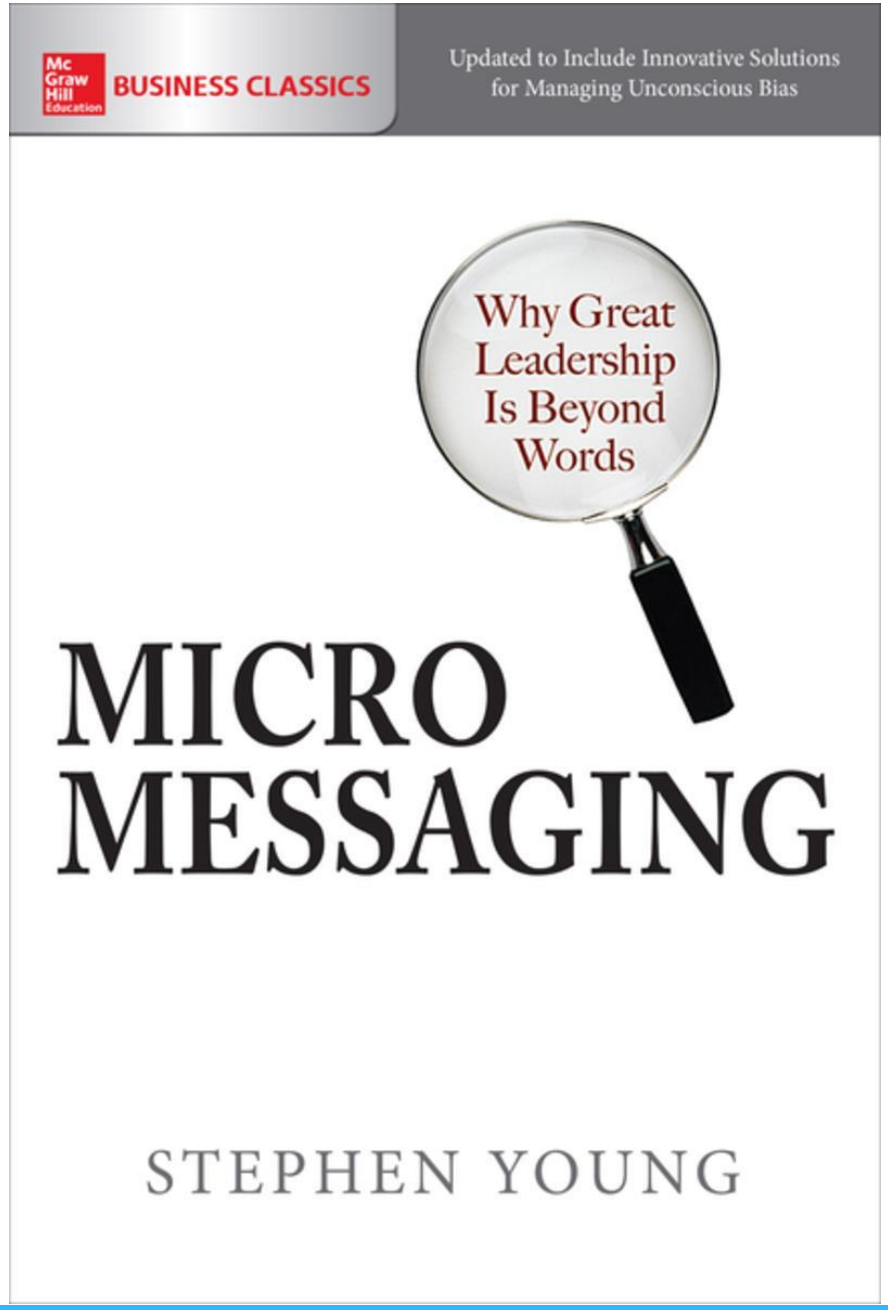
Context – the messaging technology challenge

Waiting to talk vs. active listening

Being unaware of micro messaging

[1] https://www.impactfactory.com/library/communication-skills/seven-barriers-great-communications

Think IT
Professional Development Services From York Solutions



Think IT
Professional Development Services From York Solutions

Common Communication Challenges

7 Barriers to Great Communications [1]

Context – the messaging technology challenge

Waiting to talk vs. active listening

Being unaware of micro messaging

Not understanding generational communication styles

[1] https://www.impactfactory.com/library/communication-skills/seven-barriers-great-communications

Think IT
Professional Development Services From York Solutions

Think IT
Professional Development Services From York Solutions

Leadership Communication

Updating a leader on a problem/solution – 20/80 rule

Tailoring your message to different audiences

Elevator speech – have one

Status messaging – nouns and verbs

Meetings – be present

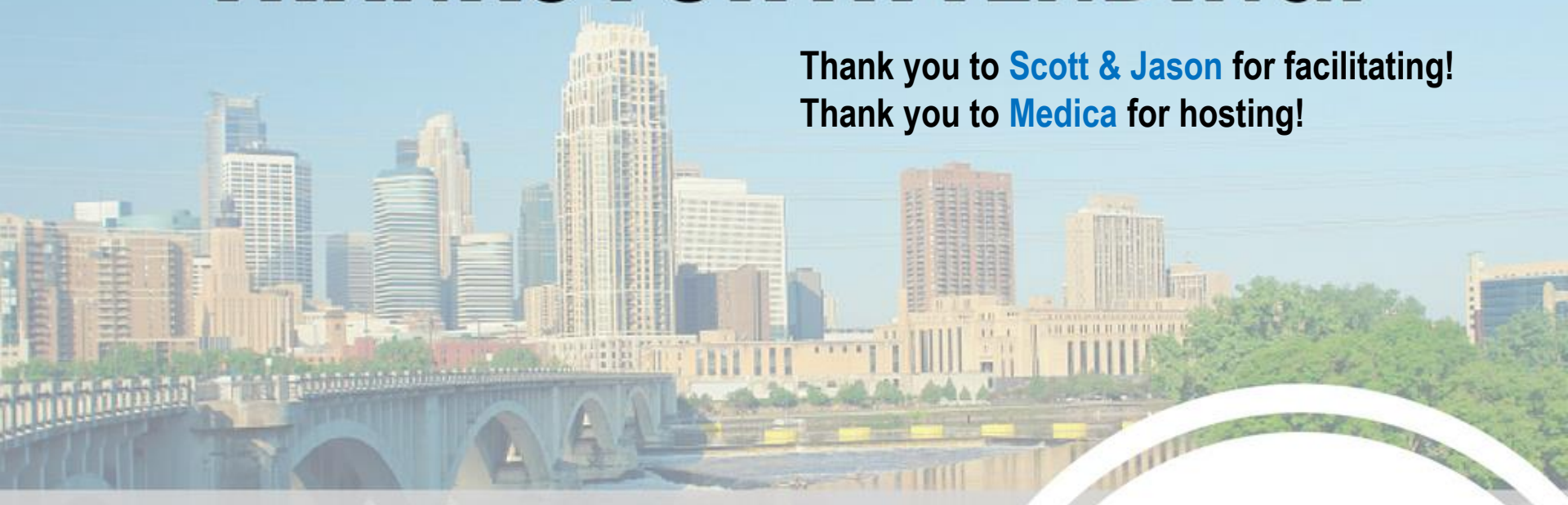
Think IT
Professional Development Services From York Solutions

Questions…

Think IT
Professional Development Services From York Solutions

THANKS FOR ATTENDING!

Thank you to Scott & Jason for facilitating!
Thank you to Medica for hosting!



Please leave your name tags on the table or return to a Think IT rep on the way out

Think IT
Professional Development Services From York Solutions